

EARLY ACADEMIC ALERT UPDATE

January 24, 2019



EMPOWERING STUDENTS TO CONNECT WITH THEIR INSTRUCTOR, USE CAMPUS RESOURCES, SELF-ADVOCATE, AND COMPLETE THEIR COURSE SUCCESSFULLY.

WHY?

-To make meaningful interventions with students by providing relevant, timely support and resources.

WHAT'S NEW?

- More user-friendly technology
- Commitment to a partnership with faculty
- Team dedicated to helping students with a variety of concerns impacting academic success

LESSONS LEARNED

- If you build it, faculty will use it!
- Texting – it works.
- Students are grateful for the support & encouragement.
- Early Academic Alert team needs to have vast knowledge of college processes and services.

EARLY ACADEMIC ALERT SUBMISSIONS - 246

Missing Assignments - 86

Excessive Absences/Tardiness - 66

Difficulty Comprehending Course Material - 25

Poor Class Attendance - 23

Low Test/Quiz Scores - 20

Poor Academic Performance on Exams/Assignments - 12

Not Completing Homework - 5

Other (Lack of Participation, Emotional Concerns) - 9

SOME STUDENT RESPONSES

Approximately 82 of the 246 students responded to intervention.

- "Omg I totally forgot this class started. I will email the teacher right away and let her know"
- "Can you teach me how to use canvas"
- "I had no clue this class started"
- "I thought I dropped this course, thank you for telling me I'm still registered"
- "Do you know the financial aid hours and where the office is located"
- "Can I stop by and talk to you about my situation? I wanted to drop my accounting class but I'm not sure"
- "Good afternoon. I was hoping to talk to someone that can help me with my situation. I had an emergency surgery and missed a lot of class. Two of my teachers are willing to work with me but I don't know about the rest of my classes. Idk where to go from here and hope to be back in the classroom on Monday"

- "Hi, Lisa! Missing class is not a good start on my end. I honestly didn't know the 8 week class started yet"
- "Can you send me the link to tutoring hours"
- "OMG I completely forgot my class started, thank you so much"
- "I found out I'm pregnant and need to take the semester off, glad I can get a partial refund while I can"
- "I actually dropped the course this morning, I picked a bad time to register for classes"
- "I was wondering if I could schedule an appointment to meet with an advisor sometime this week"
- "I don't think my accounting class is going very well, but I think I've still got a chance to do well if I did good on the next quiz. Thank you so much for reaching out and I will contact you if I need additional help"
- "I had a medical emergency and planned on dropping all my courses today"

MOVING FORWARD

- Extensive team training (Financial Aid processes, Student Planning, Graduation Audits, Student Success strategies – goal setting, tips for getting organized, time management, etc...)
- Initiatives based on student feedback (Late-start course reminders, Wait to Withdraw campaign)
- Lead calling campaigns and additional outreach to students to support College functions (Phone calls for: Drop for Non-Payment, Financial Aid Satisfactory Academic Progress, Students not registered)

EARLY ALERT TEAM MEMBERS

- Vice President of Student Affairs
- Administrative Assistant, Student Affairs
- College Success Coaches
- Coordinator of College & Career Readiness
- Coordinator of Multicultural Affairs
- Coordinator of Student Activities
- Coordinator of Student Athlete Success
- Director of Athletics, Intramurals & Recreation
- Director of Student Retention & Conduct
- Dean of Academic Development
- Director of Crisis Intervention & Prevention
- Learning & Retention Specialist
- Manager of Access & Disability Services
- Sage Learning Center Math Specialist
- Secretary, Student Conduct & Campus Life
- Academic Development Assistant