

List of contacts for filing student complaints in your state of residence:

Alabama

Alabama Commission on Higher Education P. O. Box 302000 Montgomery, AL 36130-2000

<http://www.ache.state.al.us>

Alaska

Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505

customer.service@alaska.gov

Alaska Office of Attorney General Consumer Protection Unit 1031 W. Fourth Avenue, Suite 200 Anchorage, AK 99501 attorney.general@alaska.gov

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

Arizona

Arizona State Board for Private Postsecondary Education

1400 W. Washington Street

Room 260

Phoenix, AZ 85007

<https://ppse.az.gov/complaint>

Arkansas

Arkansas Higher Education Coordinating Board

Arkansas Department of Higher Education

114 East Capitol Ave

Little Rock, AR 72201

ADHE_Info@adhe.edu

<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

Arkansas State Board of Private Career Education

501 Woodlane, Suite 312S

Little Rock, AR 72201

sbpce@arkansas.gov

California

California Bureau of Private Postsecondary Education

P.O. Box 980818

W. Sacramento, CA 95798-0818

bppe@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, Colorado 80202

<http://highered.colorado.gov/Academics/Complaints/default.html>

Connecticut

Connecticut Department of Higher Education

61 Woodland Street

Hartford, CT 06105-2326

info@ctdhe.org

Connecticut Department of Consumer Protection

165 Capitol Avenue

Room 110

Hartford CT 06106

trade.practices@ct.gov

<http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf>

Consumer Complaint Hotline: (800) 842-2649

Delaware

Delaware Higher Education Office

Carvel State Office Building, 5th Floor

820 N. French Street

Wilmington, DE 19801-3509

Delaware Attorney General

Consumer Protection Wilmington

820 N. French Street 5th floor

Wilmington, DE 19801

consumer.protection@state.de.us

District of Columbia

District of Columbia Office of the State Superintendent of Education

Education Licensure Commission

810 First Street, NE

9th Floor

Washington, DC 20002

<http://osse.dc.gov/service/public-complaints>

Florida

Florida Commission on Independent Education

325 W. Gaines Street

Suite 1414
Tallahassee, FL 32399-0400
Commissioner@fldoe.org
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

Georgia

Georgia Nonpublic Postsecondary Education Commission
2082 E Exchange Pl. #220
Tucker, GA 30084-5334
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

Hawaii

Hawaii State Board of Education
P.O. Box 2360
Honolulu Hawaii 96804
ocp@dcca.hawaii.gov
http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho

Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037

Illinois

Illinois Board of Higher Education
431 East Adams
2nd Floor
Springfield, Illinois 62701-1404
info@ibhe.org
Institutional Complaint Hotline: (217) 557-7359
Illinois State Board of Education
100 N. 1st Street
Springfield, Illinois 62777
<http://webprod1.isbe.net/contactisbe/> (email)
Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
<http://www.illinoisattorneygeneral.gov/consumers/index.html>
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>
Consumer Fraud Hotline: (800) 243-0618

Indiana

Indiana Commission on Proprietary Education
Attn: Director of Regulatory Compliance
302 W Washington Street, Room E201
Indianapolis IN 46204
<http://www.in.gov/cpe/files/sf39280-complaint.pdf>

Iowa

Iowa Student Aid Commission
603 E. 12th Street
5th Floor
Des Moines, IA 50319
info@iowacollegeaid.gov
<https://www.iowacollegeaid.gov/>

Kansas

Kansas Board of Regents
1000 SW Jackson Street
Suite 520
Topeka, KS 66612-1368
<http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf>

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Dr #320
Frankfort, KY 40601-7512
Kentucky Board of Proprietary Education
911 Leawood Drive
Frankfort, KY 40601-3319
<http://cpe.ky.gov/policies/academicpolicies/licensure.htm>
Office of the Attorney General Capitol Suite 118
700 Capitol Avenue Frankfort
Kentucky 40601-3449
consumer.protection@ag.ky.gov
<http://www.bpe.ky.gov/Pages/default.aspx>

Louisiana

<http://www.lrc.ky.gov/kar/013/001/020.htm>

Maine

General link: <http://www.mhec.state.md.us/>

Maryland

General link: <http://www.mhec.state.md.us/>

Massachusetts

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan

<http://www.michiganps.net/complaint.aspx>

Minnesota

<http://www.ohe.state.mn.us/mPg.cfm?pageID=205>

Mississippi

General link: <http://www.mississippi.edu/mcca/>

Missouri

While the department does require students to pursue resolution through institutional processes, which are required as part of the licensure standards, the department does maintain a process for the review of student complaints at licensed schools. Information about that process is not currently available from the department's website but is distributed to students upon request.

Montana

General link: <http://mus.edu/board>

Nebraska

http://www.ago.ne.gov/consumer_protectionhttp://www.ago.ne.gov/consumer_protection

Nevada

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm> Complaint Info.htm

New Hampshire

Complaints regarding non-compliance with agency New Hampshire Code of Administrative Rules. Made to Executive Director of the Commission.

<http://www.nh.gov/postsecondary/complaint>

New Jersey

General link: <http://www.state.nj.us/highereducation/>

New Mexico

General link: <http://www.hed.state.nm.us/>

New York

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

If the complaint cannot be resolved after exhausting the institution's grievance procedure, the student may file a complaint with the following office: Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies, University of North Carolina General Administration. 910 Raleigh Road, Chapel Hill, NC 27515-2688, telephone (919) 962-4558. The student may contact UNC General Administration for further details.

North Dakota

General link: <http://www.nd.gov/cte/>

Ohio

Not available online.

Oklahoma

General link: <http://www.okhighered.org/>

Oregon

General link: <http://www.osac.state.or.us/oda/>

Pennsylvania

http://www.education.state.pa.us/portal/server.pt/community/bureau_of_postsecondary_education/7325/division_of_higher_education/522367

Puerto Rico

For IHE's go to PRCHE – Chapter XIII:

http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf

Rhode Island

General link: <http://www.ribghe.org/>

South Carolina

http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/1_Complaint%20pro...

South Dakota

General link: <http://www.sdbor.edu/>

Tennessee

General link: <http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html>

Texas

General link: <http://www.thecb.state.tx.us/>

Utah

<http://consumerprotection.utah.gov/complaints/index.html>

Vermont

General link: <http://www.education.vermont.gov/new/html/mainboard.html>

Virginia

<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Washington

http://www.wtb.wa.gov/PCS_Complaints.asp

West Virginia

General link: <http://wvhepcnew.wvnet.edu/>

Wisconsin

<http://eab.state.wi.us/resources/complaint.asp>

Wyoming

Wyoming Department of Education
2300 Capitol Avenue NE
Hathaway Building, 2 Floor
Cheyenne, WY 82002-0050

<http://edu.wyoming.gov/>